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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor:

Anil Punjabi

Examiner:

Unassigned

Serial No.: Filed: Unknown Herewith

Title:

SELF-LEARNING INTELLIGENT CALL ROUTING GATEKEEPER

BOX Patent Application Assistant Commissioner for Patents Washington, DC 20231

## INFORMATION DISCLOSURE STATEMENT

Sir:

This Information Disclosure Statement is being filed before the issuance of a first Office Action.

Applicants submit herewith Form PTO 1449 - Information Disclosure Citation together with copies of patents, publications or other information of which applicants are aware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56.

It is requested that the information disclosed herein be made of record in this application.

It is believed no fee is due for this Information Disclosure Statement.

However, if the Commissioner disagrees, please charge to Deposit Account 19-2179

Serial No. 08/928,558

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any fees required or credit any overpayment pursuant to 37 CFR 1.25. prior to the filing of this Information Disclosure Statement.

Respectfully submitted,

Rosa S. Kim

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